

MONTHLY NEWSLETTER

VOLUME 8
OCTOBER 2024

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Board of Managers

This month's newsletter is packed with updates on network activities, and valuable resources for your practice.



CURRENT BOARD MEMBERS:

Jay Ludwicki- Chair - The Pediatric and Adolescent Center
Magdy Attia – Vice Chair- Nemours Children's ER
Hal Byck- Nemours Children's Primary Care
Anthony Gannon- Nemours Children's Endocrine
Jonathan Miller- Nemours Children's PC
Ashish Gupta- Nemours Children's Neonatology
Nancy Gideon/Erin Fletcher- Beacon Pediatrics
Lauren Healy-Scarpaci/Kathleen Leach -First State Pediatrics
Vibha Sanwal- Rainbow Pediatrics
Pamela Huffman-DeVaughn- PAMCOP
Charizza Sales- Kent Pediatrics

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KidWell Resource Updates:

Mark Your Calendars for Kidwell Lunch Time Lecture Series!

KidWell Lunch Time Lecture Series

Tuesday, November 19, 2024

12:00pm-1:00pm

“Using Semaglutide Safely and Effectively: Guidance from the
Healthy Weight and Wellness Team”

Speakers: Megan Cohen, Ph.D, ABPP

Linhda Nguyen, PA-C

Thao-Ly Phan, MD, MPH

Marlene Rafferty, RD, CSP, CSOWM, LDN

- Healthy Weight and Wellness Clinic

There will be time set aside for questions and discussion.

We hope to see you there!

[Click here to join the meeting](#)



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KidWell Resources Updates:

Friendly Reminder: Complete GPO Vaccine Initiative Spreadsheet

Dear KidWell Community Practices,

Just a friendly reminder to please complete the GPO (Group Purchasing Organization) vaccine initiative spreadsheet that was emailed by Danielle Burns on August 20th, 2024.

This initiative is a fantastic opportunity to potentially reduce your vaccine costs. To participate, we need your help in understanding your annual vaccine purchase volume.

Key Points:

- The spreadsheet is organized into four tabs: Combo 2 & 7, COVID, Flu, and Other.
Each tab asks two key questions for each vaccine:
- What quantity of each NDC was ordered? Where did you
 - order the vaccine from?
 -

Your timely completion of this spreadsheet is essential for us to move forward with this initiative and potentially unlock cost savings for your practice.

If you have any questions or need assistance with the spreadsheet, please don't hesitate to reach out to [Danielle \(Danielle.Burns@nemours.org\)](mailto:Danielle.Burns@nemours.org)

Reminder



Thank you for your cooperation!



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KidWell Resource Updates:

Contracts: 2024 Payouts almost out the door New



KidWell Resource Updates:

Data & Analytics: New Reports Available

New Highmark reports are available on the SFTP: <https://fts.nemours.org/>

The files as received from the payer are in the Highmark folder, and the quality data in the standard KidWell format is in the Downloads folder.

We confirmed that the targets listed are the official 2024 targets (several 2024 targets decreased slightly vs 2023!).

We recommend a focus on Depression Screening and Well Child 3-21 for Highmark Commercial, particularly filtering to those non-compliant patients who did not have a visit in 2023, and who are not yet scheduled for 2024. These patients represent an opportunity to ensure our risk scores are up to date by completing a comprehensive well visit. For Highmark Medicaid, Asthma Medication Ratio is our biggest area improvement.

Looking Ahead:

Prepare for Patient Milestones in the New Year

Early Bird Planning: Now is the perfect time to identify patients who will reach key milestone ages (e.g., 2 years old) in the first few months of 2025 (January - March).

Proactive Care: Practices with care coordination services can reach out to these families for updates and schedule necessary appointments.

Get a Head Start: By planning ahead, you can ensure timely and effective care for your young patients.

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Hot Topic**Addressing Social Drivers of Health:
How Children's Hospitals Are Making a Difference**

As many of you know, Health-Related Social Needs Screening (HRSN or SDoH) is a hot topic in healthcare today. This update from the Children's Hospital Association (CHA) provides insights into the challenges and opportunities of this important work.

What are social drivers of health?

- Non-medical factors like poverty, unstable housing, or food insecurity that can significantly impact a child's health.

How are children's hospitals responding?

- Screening: Using tools to identify families in need.
- Collaboration: Partnering with community organizations to connect families with resources.
- Culturally competent care: Tailoring approaches to meet diverse needs.

Guiding Principles:

- Building trust with families.
- Seeking guidance from patients and families.
- Starting small and expanding programs gradually. Continuous improvement.
-

The Goal: Improve child health and create healthier communities.

Want to learn more?

Read the full article: [Screening for Social Drivers of Health: Children's Hospitals Respond \(childrenshospitals.org\)](https://www.childrenshospitals.org/Screening-for-Social-Drivers-of-Health-Childrens-Hospitals-Respond)

Want a deeper discussion specific to KidWell regarding these screenings?

Contact: Asya Richardson

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KidWell Resource Updates:

Reminder: Meeting Dates Changed due to Holidays

- Lunch series in November:

Tuesday, November 19, 2024, 12:00pm - 1:00pm

- BOM in November & December:

Wednesday, November 20, 2024, 5:30pm-6:30pm

Wednesday, December 18, 2024, 5:30pm -6:30pm

- QCMC Meeting in January will be rescheduled

Look out for reschedule date



Don't
Forget!

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Care Coordination Success Story



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Breaking Down Barriers to Better Asthma Care

The Challenge: A 10-year-old boy with frequent ER visits and a recent hospitalization for asthma faced challenges connecting with specialists due to language barriers and a long commute.

Our Solution: Our dedicated care coordinator stepped in to help! ○ Access to Care: We scheduled a convenient pulmonology appointment that met the family's needs.

- Medication Support: When the family encountered difficulties getting the prescribed medication, our care coordinator worked with the pharmacy to clear up miscommunication and ensure the young patient received the essential asthma controller.

Result: By addressing language barriers, transportation issues, and medication access, we helped this patient and his family get the asthma care they needed.

CDI Team



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**CMS RELEASES CODE CHANGES FOR DIAGNOSES
UPDATE YOUR KNOWLEDGE
FREE 1 CME/CEU**

**INTERESTED IN AN UPDATE
OF NEW CODES AND
DIAGNOSES FOR 2025?**

Val, Viji and Tabitha are
available

In person or virtually to

Summarize the updates in
documenting for ICD 10 CM

Available beginning the first
week in November

Please email to schedule:

valerie.bica@nemours.org

viji.anchan@nemours.org

tabitha.laverty@nemours.org

Obesity is classified to 1 of 3 classes or levels. Subcategory E66.8 (other obesity) will be expanded to include new codes E66.811–E66.813 to identify the diagnosed class of obesity. (See related discussion of new BMI codes later in this article for more information on pediatric obesity classification.)

E66.811 Obesity, class 1

E66.812 Obesity, class 2

E66.813 Obesity, class 3

Code E66.8 will be invalid for services provided on and after October 1, 2024.



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KidWell Resource Updates: End of Year

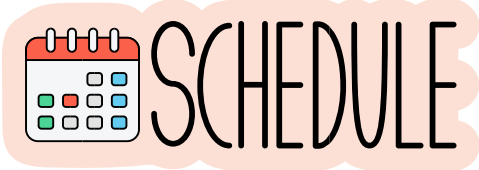
Practice Visits

Attention all community providers!

Our quality team is still actively planning site visits for November/December.



We look forward to seeing you soon!



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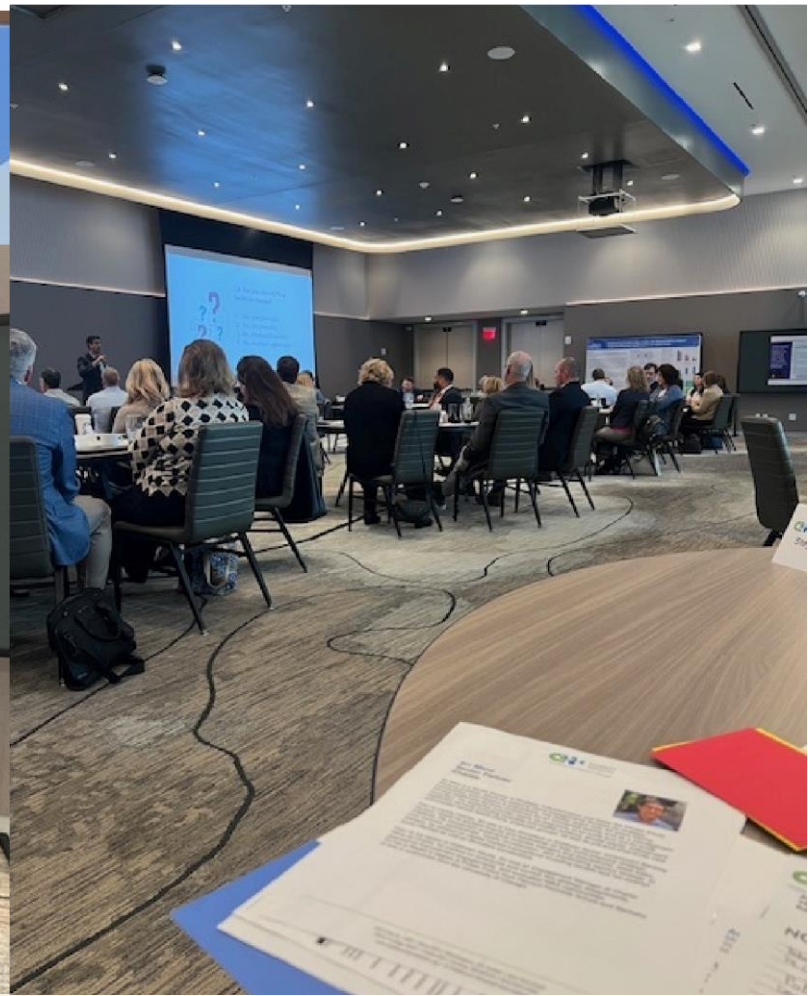
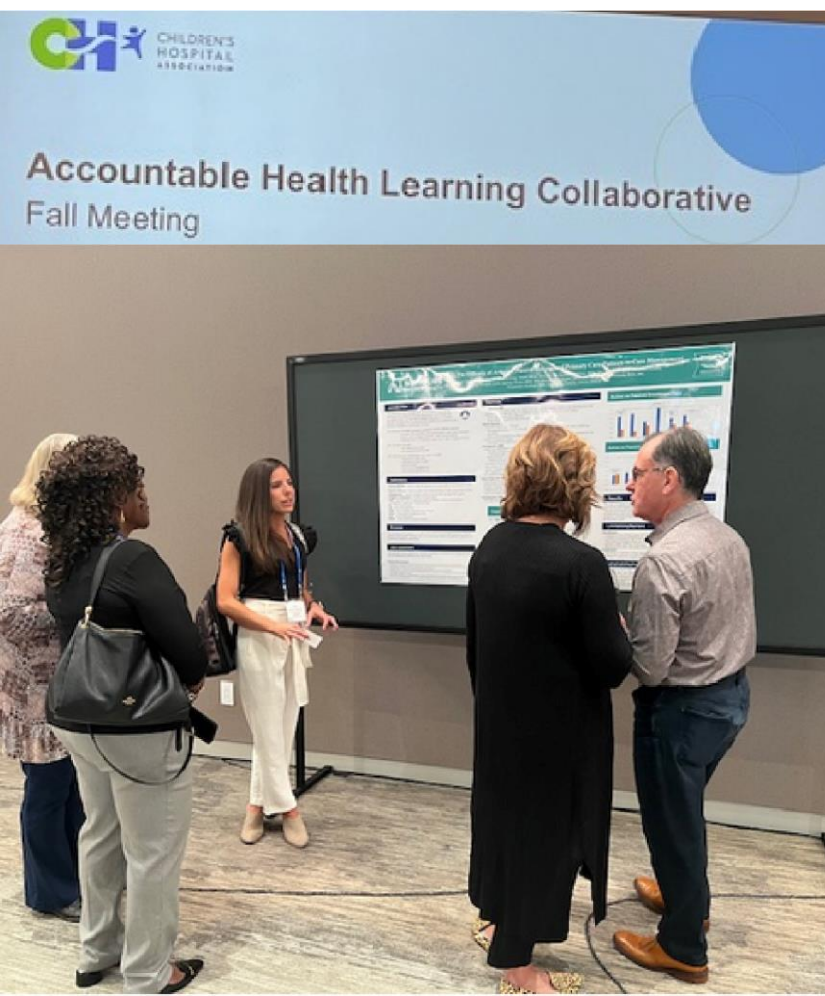
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KidWell Resource Updates:

Quality Team Attends Childrens Hospital Association Accountable Health Learning Collaborative

Last week, David, Asya, and Nicole attended the Children's Hospital Association's "Accountable health Learning Collaborative." Some highlights of the conference include being able to network and learn from peers across the country, investigate how to reduce costs through care management, explore a chronic condition value-based care program for patients with diabetes, and learn about the importance of including behavioral health entities in value-based care networks.



BUILDING A STRONGER PRACTICE: PARTNERING WITH A QUALITY IMPROVEMENT SPECIALIST

-Your Ally in Quality Improvement

What is the Role of a Quality Improvement Specialist?

Achieving better patient outcomes is at the heart of everything we do. Quality Improvement Specialists are healthcare professionals dedicated to partnering with practices like yours. We work collaboratively to assist practices in interpreting and improving quality metrics by engaging with designated practice quality leads, clinical leadership, and operations managers. The Quality Improvement Specialist also assists practices with implementing best practices, performance improvement plans, clinical workflows and documentation resulting in quality improvement. We work alongside you to:

- **Assist practices** in developing targeted performance improvement plans and tracking progress
- **Provide ongoing education** regarding quality measures, including measure specifications, clinical workflow recommendations, and documentation requirements
- **Identify best practices** to share broadly through periodic lunch & learn webinars
- **Provide guidance and support** for practices to meet reporting requirements
-

Why Partner with Us?

- **Increased Efficiency & Productivity** Streamline workflows, improve patient flow, and ultimately dedicate more time to patient care.
- **Enhanced Patient Satisfaction** A better practice experience leads to happier and more engaged patients.
- **Improved Financial Performance** Reduced costs, optimized utilization, and potential new revenue opportunities

How Can We Partner?

Attend our monthly Kidwell Quality & Care Management Committee meetings held on the first Wednesday of each month. Include me in your team meetings, which would allow me to understand your practice's unique strengths and dynamics. Reach out to me anytime you'd like to brainstorm an opportunity for quality improvement within your practice.



NICOLE SCHWEGLER, MSN, RN, CCM, CPN
Quality Improvement Specialist

Let's work together!

I am here to support you and your team. Don't hesitate to reach out! Invite me to your next meeting, and let's discuss how we can partner to engage your practice.



302-573-0202



Nicole.Schwegler@Nemours.org

BUILDING A STRONGER PRACTICE: PARTNERING WITH A PRACTICE TRANSFORMATION SPECIALIST

-Your Ally in Operational Analysis



What is the Role of a Practice Transformation Specialist?

Achieving better patient outcomes is at the heart of everything we do. Practice transformation specialists are healthcare professionals dedicated to partnering with practices like yours. We work collaboratively to identify areas for improvement in efficiency, cost management, and operational processes. By streamlining your practice, we empower you to deliver the highest quality care and ultimately, improve patient health and satisfaction. We work alongside you to identify areas for improvement and implement strategies to:

- **Reduce Costs & Utilization:** We analyze data and identify opportunities to optimize resource allocation, potentially reducing unnecessary spending and overutilization of services.
- **Find New Opportunities:** We can help you identify areas of untapped potential, such as improving patient engagement programs or implementing preventive care initiatives.
- **Understand the Problem & Partner for Solutions:** We offer a fresh perspective and collaborative approach, working with you to understand your specific challenges and develop solutions tailored to your needs.



Why Partner with Us?

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- **Enhanced Patient Satisfaction:** A better practice experience leads to happier and more engaged patients.
- **Improved Financial Performance:** Reduced costs, optimized utilization, and potential new revenue opportunities

How Can We Partner?

I invite you to include me in your team meetings! This allows the opportunity gain a deeper understanding of your practice dynamics and collaboratively brainstorm solutions. Additionally, I offer:

- **Data Analysis & Reporting:** I can partner with the data team to analyze your data to identify trends and present clear, actionable insights.
- **Implementation Support:** I can partner with the quality team to assist with implementing new processes and strategies.
- **Success Story Sharing:** I can share real-world examples of how other practices have implemented successful strategies to reduce costs, improve patient outcomes, and achieve their goals.



ASYA RICHARDSON

Practice Transformation Specialist

Let's work together!

I am here to support you and your team. Don't hesitate to reach out! Invite me to your next meeting, and let's discuss how we can partner to engage your practice.



302-393-1886



Asya.Richardson@nemours.org

**HAPPY
HALLOWEEN**



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Nominate a Stellar

Colleague!

Do you know a coworker who consistently goes above and beyond? We want to celebrate their dedication in our Kudos Corner!

Shape the Newsletter!

We're always looking for ways to improve the departmental newsletter. Do you have ideas for future content, suggestions for topics, or feedback on the format? We value your input!

Share your thoughts and suggestions with Asya Richardson directly at asya.richardson@nemours.org.



We value your feedback and participation! **Contact Us:**

Dr. Maria Petrini: Maria.Petrini@nemours.org - 302-559-7716

David Cruz: David.Cruz@nemours.org - 302-304-1351

Asya Richardson: Asya.Richardson@nemours.org - 302-393-1886 **Nicole Schwegler:**

Nicole.Schwegler@nemours.org - 302-573-0202

See you next month!

The KidWell Network

Team

