VOLUME 9 NOVEMBER 2024



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hello December Board of Managers

CURRENT BOARD MEMBERS:

This month's newsletter is packed with updates on network activities, and valuable resources for your practice.



Jay Ludwicki- Chair - The Pediatric and Adolescent Center Magdy Attia - Vice Chair- Nemours Children's ER Hal Byck- Nemours Children's Primary Care Anthony Gannon- Nemours Children's Endocrine Jonathan Miller- Nemours Children's PC Ashish Gupta- Nemours Children's Neonatology Nancy Gideon/Erin Fletcher- Beacon Pediatrics Lauren Healy-Scarpaci/Kathleen Leach -First State Pediatrics Vibha Sanwal- Rainbow Pediatrics Pamela Huffman-DeVaughn- PAMCOP Charizza Sales- Kent Pediatrics

KidWell MONTHLY NEWSLETTER

Issue 009

November 2024/Vol. 009

KidWell Resource Updates:

Data & Analytics: New Reports Available

New AmeriHealth reports are available on the SFTP: <u>https://fts.nemours.org/</u>

Reporting includes:

Gaps in care with payer claims through 10/30/2024 and internal data through 11/26/2024

• Focus should be on the asthma measures.

New Highmark reports are available on the SFTP: <u>https://fts.nemours.org/</u>

The files as received from the payer are in the Highmark folder, and the quality data in the standard KidWell format is in the Downloads folder.

Payer claims through 10/26/2024 and internal data through 11/26/2024

- We recommend a focus on Depression Screening and Well Child 3-21 for Highmark Commercial, particularly filtering to those non-compliant patients who did not have a visit in 2023, and who are not yet scheduled for 2024.
- These patients represent an opportunity to ensure our risk scores are up to date by completing a comprehensive well visit. For Highmark Medicaid, Asthma Medication Ratio is our biggest area improvement.

If you need help with filtering and sorting your reports, please contact Mark Wanner <u>mark.wanner@nemours.org</u>



KidWell MONTHLY NEWSLETTER

Issue 009

November 2024/Vol. 009

KidWell Resources Updates:

Friendly Reminder: Complete GPO Vaccine Initiative Spreadsheet

Dear KidWell Community Practices,

Just a friendly reminder to please complete the GPO (Group Purchasing Organization) vaccine initiative spreadsheet that was emailed by Danielle Burns on August 20th, 2024.

This initiative is a fantastic opportunity to potentially reduce your vaccine costs. To participate, we need your help in understanding your annual vaccine purchase volume.

Key Points:

- The spreadsheet is organized into four tabs: Combo 2 & 7, COVID, Flu, and Other.
- Each tab asks two key questions for each vaccine:
 - What quantity of each NDC was ordered?
 - Where did you order the vaccine from?

Your timely completion of this spreadsheet is essential for us to move forward with this initiative and potentially unlock cost savings for your practice.

If you have any questions or need assistance with the spreadsheet, please don't hesitate to reach out to <u>Danielle (Danielle.Burns@nemours.org)</u>

Thank you for your cooperation!



KidWell MONTHLY NEWSLETTER

Issue 009

October 2024/Vol. 009

KidWell Resource Updates:

Reminder: Meeting Dates Changed due to Holidays

- BOM in November & December: Wednesday, December 18, 2024, 5:30pm -6:30pm
- QCMC Meeting in January will be rescheduled Look out for reschedule date

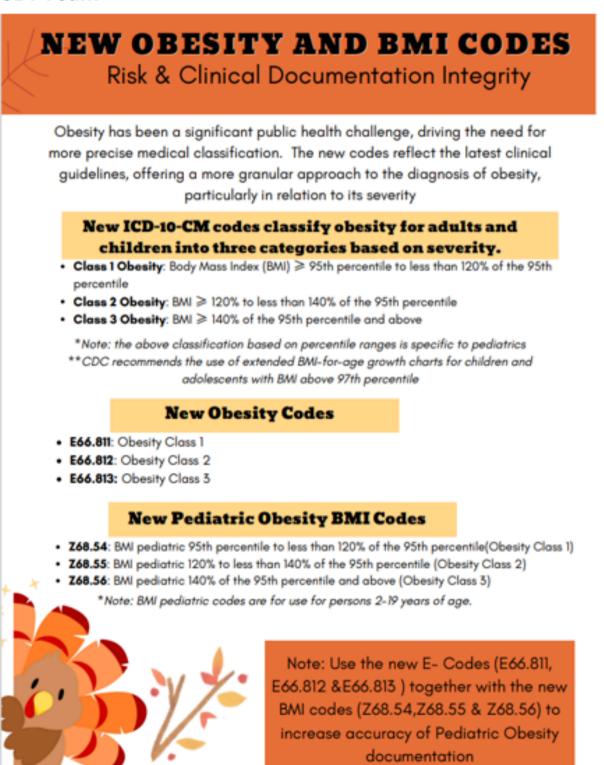
Don't Forget!



Skidwell Monthly NEWSLETTER

Issue 009

CDI Team



November 2024/Vol. 009

KidWell NETWORK **MONTHLY NEWSLETTER**

Issue 009

October 2024/Vol. 009

KidWell Resource Updates:

End of Year Practice Visits

Attention all community providers! Our quality team is still actively planning site visits for December.

We look forward to seeing you soon!







BUILDING A STRONGER PRACTICE: PARTNERING WITH A QUALITY IMPROVEMENT SPECIALIST

-Your Ally in Quality Improvement

What is the Role of a Quality Improvement Specialist?

Achieving better patient outcomes is at the heart of everything we do. Quality Improvement Specialists are healthcare professionals dedicated to partnering with practices like yours. We work collaboratively to assist practices in interpreting and improving quality metrics by engaging with designated practice quality leads, clinical leadership, and operations managers. The Quality Improvement Specialist also assists practices with implementing best practices, performance improvement plans, clinical workflows and documentation resulting in quality improvement. We work alongside you to:

- Assist practices in developing targeted performance improvement plans and
- tracking progress
- **Provide ongoing education** regarding quality measures, including measure specifications, clinical workflow recommendations, and documentation requirements
- Identify best practices to share broadly through periodic lunch & learn
 webinars
- **Provide guidance and support** for practices to meet reporting requirements
- ٠

Why Partner with Us?

- Increased Efficiency & Productivity: Streamline workflows, improve patient flow, and ultimately dedicate more time to patient care.
- Enhanced Patient Satisfaction: A better practice experience leads to happier and more engaged patients.
- Improved Financial Performance: Reduced costs, optimized utilization, and potential new revenue opportunities

How Can We Partner?

Attend our monthly Kidwell Quality & Care Management Committee meetings held on the first Wednesday of each month. Include me in your team meetings, which would allow me to understand your practice's unique strengths and dynamics. Reach out to me anytime you'd like to brainstorm an opportunity for quality improvement within your practice.







NICOLE SCHWEGLER, MSN, RN, CCM, CPN Quality Improvement Specialist

Let's work together!

I am here to support you and your team. Don't hesitate to reach out! Invite me to your next meeting, and let's discuss how we can partner to engage your practice.





Nicole.Schwegler@Nemours.org



BUILDING A STRONGER PRACTICE: PARTNERING WITH A PRACTICE TRANSFORMATION SPECIALIST -Your Ally in Operational Analysis

What is the Role of a Practice Transformation Specialist?

Achieving better patient outcomes is at the heart of everything we do. Practice transformation specialists are healthcare professionals dedicated to partnering with practices like yours. We work collaboratively to identify areas for improvement in efficiency, cost management, and operational processes. By streamlining your practice, we empower you to deliver the highest quality care and ultimately, improve patient health and satisfaction. We work alongside you to identify areas for improvement and implement strategies to:

- **Reduce Costs & Utilization:** We analyze data and identify opportunities to optimize resource allocation, potentially reducing unnecessary spending and overutilization of services.
- Find New Opportunities: We can help you identify areas of untapped potential, such as improving patient engagement programs or implementing preventive care initiatives.
- Understand the Problem & Partner for Solutions: We offer a fresh perspective and collaborative approach, working with you to understand your specific challenges and develop solutions tailored to your needs.

Why Partner with Us?

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- Enhanced Patient Satisfaction: A better practice experience leads to happier and more engaged patients.
- Improved Financial Performance: Reduced costs, optimized utilization, and potential new revenue opportunities

How Can We Partner?

I invite you to include me in your team meetings! This allows the opportunity gain a deeper understanding of your practice dynamics and collaboratively brainstorm solutions. Additionally, I offer:

- Data Analysis & Reporting: I can partner with the data team to analyze your data to identify trends and present clear, actionable insights.
- Implementation Support: I can partner with the quality team to assist with implementing new processes and strategies.
- Success Story Sharing: I can share real-world examples of how other practices have implemented successful strategies to reduce costs, improve patient outcomes, and achieve their goals.







ASYA RICHRDSON

Practice Transformation Specialist

Let's work together!

I am here to support you and your team. Don't hesitate to reach out! Invite me to your next meeting, and let's discuss how we can partner to engage your practice.

302-393-1886

Skidwell Network MONTHLY NEWSLETTER

Issue 009

October 2024/Vol. 009

Nominate a Stellar Colleague!

Do you know a coworker who consistently goes above and beyond? We want to celebrate their dedication in our Kudos Corner!

Shape the Newsletter!

We're always looking for ways to improve the departmental newsletter. Do you have ideas for future content, suggestions for topics, or feedback on the format? We value your input!

Share your thoughts and suggestions with Asya Richardson directly at asya.richardson@nemours.org.



We value your feedback and participation! **Contact Us:**

Dr. Maria Petrini: Maria.Petrini@nemours.org - 302-559-7716 David Cruz: David.Cruz@nemours.org - 302-304-1351 Asya Richardson: Asya.Richardson@nemours.org - 302-393-1886 Nicole Schwegler: Nicole.Schwegler@nemours.org- 302-573-0202

See you next month! The KidWell Network Team

