

MONTHLY NEWSLETTER

VOLUME 11
JANUARY 2025

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Board of Managers

CURRENT BOARD MEMBERS:

Jay Ludwicki- Chair - The Pediatric and Adolescent Center
Magdy Attia - Vice Chair- Nemours Children's ER
Hal Byck- Nemours Children's Primary Care
Anthony Gannon- Nemours Children's Endocrine
Jonathan Miller- Nemours Children's PC
Ashish Gupta- Nemours Children's Neonatology
Nancy Gideon/Erin Fletcher- Beacon Pediatrics
Pamela Huffman-DeVaughn- PAMCOP
Charizza Sales- Kent Pediatrics
Vibha Sanwal - Primary Care, Rainbow Pediatrics

This month's newsletter is packed with updates on network activities, and valuable resources for your practice.



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KidWell Resource Updates:

Data & Analytics:

2024 KidWell Supplemental Data Submission Guide

Payer	Highmark Medicaid	Highmark Commercial	AmeriHealth	Aetna Commercial
Deadline	January 31, 2025* February 14, 2025	March 1, 2025	January 31, 2025	30-days after preliminary report received typically Q3 2025
Methods	Availity (CQF – submit medical records)		NaviNet (Provider care gap response form – submit medical records)	Aetna shares list of non-compliant patients for unmet targets. We will notify when it's received, typically Q3.
Guides	 2024 Clinical Quality Feedback Su		  NaviNet Care Gaps provider-guide-care Documentation List_gaps-response-forr	We will reach out to you with instructions if supplemental data is needed.
	 CY 2024 Highmark True Performance M	 CY2024 Highmark True Performance M		

*Highmark Medicaid has extended the submission deadline from 1/31/2025 to **2/14/2025**.

Please reach out to any KidWell team member for questions or concerns.



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KidWell Resource Updates: Data & Analytics: New Reports

New Highmark reports are available on the SFTP

The files as received from the payer are in the Highmark folder, and the quality data in the standard KidWell format is in the Downloads folder.

Payer claims through 12/28/2024 and internal data through 1/28/2025

New AmeriHealth reports are available on the SFTP

Reporting includes:

Gaps in care with payer claims through 12/31/2024 and internal data through 1/18/2025

SFTP: <https://fts.nemours.org>

Any questions or concerns contact Mark Wanner; Mark.Wanner@nemours.org



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KidWell Resource Updates: **Community Health Educators**

KidWell is excited to present a new resource for your patients and families

Community Health Education

Program Offerings:

- Asthma Management
- Healthy Living Series
- Mental Health
- Childhood Safety
- Healthy Relationships and STD
- Prevention
- Substance Use Prevention and Education
- Smoking and Vaping
- Navigating the Healthcare System
- Personal Hygiene
- Seasonal Sickness

Stay Tuned, more information to come!



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KidWell Resource Updates: Reminder: Upcoming Meetings & Events



Don't
Forget!

- **QCMC Meeting in February:**
 - **Wednesday February 5, 2025 5:00pm-6:00pm**

Guest Speaker: Mandy Brady, Utilization and Case Management Nurse Manager, shares her expertise.

Unlocking the Secrets of Case Management: From Admission to Discharge

- Ever wonder what happens behind the scenes? Get an insider's look at Case Management!
- Admission to Discharge: Discover how the process works, step-by-step.
- Day 1 Focus: Learn why discharge planning starts the moment a patient is admitted.

KidWell Lunch Time Lecture Series

Next Series- TBA



RISK ADJUSTMENT AND CDI

YOUR PARTNER IN PRIMARY CARE

WHY DOES CLINICAL DOCUMENTATION INTEGRITY (CDI) & RISK ADJUSTMENT MATTER?

In primary care, accurate and comprehensive clinical documentation is essential for capturing the full story of a patient's health. CDI ensures:

- Proper reflection of patient acuity
- High-quality care outcomes
- Effective risk adjustment

By working with CDI specialists, primary care practices can align their documentation with value-based care goals, ensuring proper funding, accurate metrics, and enhanced patient satisfaction.

WHAT CAN CDI & THE RISK ADJUSTMENT TEAM DO FOR YOU?

1. Ensure Accurate Documentation:

- We help you capture the complete clinical picture, including chronic comorbid conditions, ensuring that the care provided matches patient needs.

2. Improve Quality Metrics:

- Accurate documentation reflects key metrics, supporting better outcomes and higher patient satisfaction.

3. Streamline Workflows:

- Collaborative efforts simplify documentation processes and reduce administrative burdens.

4. Enhance Reimbursement:

- Proper documentation enables appropriate reimbursement and sustains investment in high-quality care.

LET'S DISCUSS ENHANCED REIMBURSEMENT...

- Risk Adjustment Methodology equates the health status of a person to a number (risk score)
- Important to ensure suitable compensation to health insurance plans to provide and maintain coverage for members.
- Designed to provide quality access to healthcare regardless of health status and history.

UNDERSTANDING RISK SCORE/RISK ADJUSTMENT FACTOR (RAF)

- Assigned each calendar year based on demographics and diagnoses.
- Annual risk score can increase or decrease due to the conditions on submitted claims.
- Documenting, coding, and billing all chronic comorbid conditions for a patient can help achieve an accurate RAF score.

LET'S COLLABORATE!

Here is how we can work together:

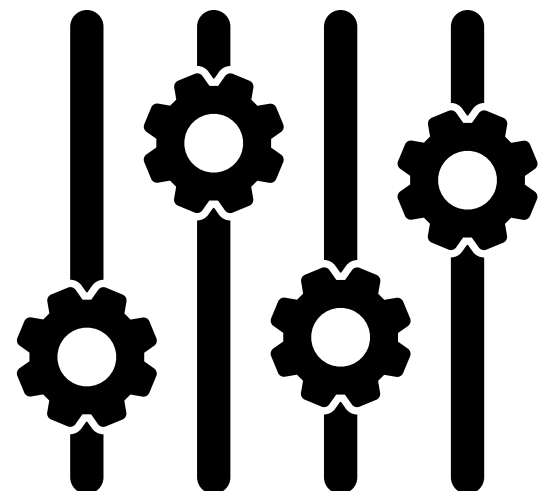
- ✓ Attend our monthly KidWell Quality & Care Management Committee Meetings (1st Wednesday of every month).
- ✓ Include us in your monthly staff meetings to discuss documentation needs.
- ✓ Partner with us to ensure accurate documentation and coding that supports patient care and practice success!

FOR MORE INFORMATION, CONTACT US:

Viji Anchan – viji.anchan@nemours.org

Valerie Bica – Valerie.bica@nemours.org

Tabitha Laverty- Tabitha.laverty@nemours.org



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KidWell Resources Updates:

Friendly Reminder: Complete GPO Vaccine Initiative Spreadsheet

Dear KidWell Community Practices,

Just a friendly reminder to please complete the GPO (Group Purchasing Organization) vaccine initiative spreadsheet that was emailed by Danielle Burns on August 20th, 2024.

This initiative is a fantastic opportunity to potentially reduce your vaccine costs. To participate, we need your help in understanding your annual vaccine purchase volume.

Key Points:

- The spreadsheet is organized into four tabs: Combo 2 & 7, COVID, Flu, and Other.
- Each tab asks two key questions for each vaccine:
 - What quantity of each NDC was ordered?
 - Where did you order the vaccine from?

Your timely completion of this spreadsheet is essential for us to move forward with this initiative and potentially unlock cost savings for your practice.

If you have any questions or need assistance with the spreadsheet, please don't hesitate to reach out to [Danielle \(Danielle.Burns@nemours.org\)](mailto:Danielle.Burns@nemours.org).

Thank you for your cooperation!



Reminder

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KidWell Resources Updates: **Announcements/Highlights:**



Congratulations

Jonathan Miller, MD

New president of the
Delaware Chapter of the AAP



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KidWell Resources Updates:

Announcements/Highlights:



Welcome Anthony "Tony" Franzosa to the VBSO Pharmacy Team!

Tony brings 20 years of pharmacy experience, including a PharmD from the Philadelphia College of Pharmacy and a MBA from Boston University's Questrom School of Business.

His background spans retail pharmacy management and home infusion, where he also achieved board certification in sterile compounding. We're thrilled to have him on board!



Welcome To The

TEAM!

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KidWell Resources Updates:


Announcements/Highlights:

**2024 End of year visits to practices are now completed!
Thank you for your participation**

GET READY TO CONNECT, & COLLABORATE!

We're thrilled to announce quarterly meetings throughout 2025, packed with valuable insights, exciting updates, and opportunities to stay connected with KidWell.

 Stay tuned for dates and details! We'll be sharing more information soon.

 Let's make 2025 our best year yet!

 The word "COLLABORATE" is written in large, colorful, block letters. Each letter is a different color and has a pencil tip pointing to it. The letters are surrounded by several other colored pencils of various colors (yellow, orange, blue, green, purple, red, brown) scattered around the word.

COLLABORATE



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KidWell Resources Updates:

Check out our newly upgraded website

[KidWellnetwork.org](https://kidwellnetwork.org)

Direct Access to KidWell Clinical Pathways

<https://kidwellnetwork.org/clinical-pathways.html>



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Nominate a Stellar Colleague!

Do you know a coworker who consistently goes above and beyond? We want to celebrate their dedication in our Kudos Corner!

Shape the Newsletter!

We're always looking for ways to improve the departmental newsletter. Do you have ideas for future content, suggestions for topics, or feedback on the format? We value your input!

Share your thoughts and suggestions with Asya Richardson directly at asya.richardson@nemours.org.

We value your feedback and participation! **Contact Us:**

Dr. Maria Petrini: Maria.Petrini@nemours.org - 302-559-7716

David Cruz: David.Cruz@nemours.org - 302-304-1351

Asya Richardson: Asya.Richardson@nemours.org - 302-393-1886

Nicole Schwegler: Nicole.Schwegler@nemours.org - 302-573-0202

See you next month!
The KidWell Network
Team

