

MONTHLY NEWSLETTER

VOLUME 6
AUGUST 2024

INSIDE THIS ISSUE

- KIDWELL ANNUAL DINNER
- KIDWELL RESOURCE UPDATES:
 - CDI/CODING/RISK
 - GROUP PURCHASING ORGANIZATION
 - SFTP REPORTS
 - PRACTICE TRANSFORMATION
 - FLU SEASON SUPPORT



Board of Managers

CURRENT BOARD MEMBERS:

Jay Ludwicki- Chair - The Pediatric and Adolescent Center
Magdy Attia - Vice Chair- Nemours Children's ER
Hal Byck- Nemours Children's Primary Care
Anthony Gannon- Nemours Children's Endocrine
Jonathan Miller- Nemours Children's PC
Ashish Gupta- Nemours Children's Neonatology
Nancy Gideon/Erin Fletcher- Beacon Pediatrics
Lauren Healy-Scarpaci/Kathleen Leach -First State Pediatrics
Vibha Sanwal- Rainbow Pediatrics
Pamela Huffman-DeVaughn- PAMCOP
Charizza Sales- Kent Pediatrics

This month's newsletter is packed with updates on network activities, and valuable resources for your practice.



MONTHLY NEWSLETTER

Issue 006

August 2024/Vol. 006

KidWell Annual Dinner

Celebrating Success at Our Annual Awards Dinner

On August 28th, we gathered at the beautiful Maple Dale Country Club for our annual awards dinner, recognizing the outstanding achievements of our dedicated team members. It was an evening filled with delicious food, engaging conversations, and heartfelt celebrations.

We extend our gratitude to everyone who attended, making the night truly special. A special congratulations to our award recipients:

Best Performing Practice:

Gold: Pediatric and Adolescent Center

Silver: Kent Pediatrics

Bronze: Newark Pediatrics

Five Years of Service:

Nancy Gideon, MD

Erin Fletcher, DO

Vibha Sanwal, MD

Lauren Healy-Scarpaci, MD

Hal Byck, MD

Jonathan Miller, MD

Magdy Attia, MD

Anthony Gannon, MD

Service Excellence Award:

Danielle Burns, PharmD



Thank you all for your hard work and commitment to providing exceptional care to our patients. We look forward to another year of success and collaboration.

Cheers to a bright future!

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KidWell Resource Updates: CDI/Coding/Risk

Coding and Billing Tips for Nurse Visits

- E&M 99211 may be billed when a nurse provides a face-to-face evaluation or physical assessment for an established patient (Do not use with new patients).
- It should meet "Incident-to" requirements meaning that services are provided under supervision of a physician, and the physician should be actively involved in the patient's case.
- Do not bill another service with this CPT. If another CPT code more accurately describes the service, then report that service instead (i.e., injection or blood draw).
- Do not bill with another E/M provided on the same day by same practice.
- CPT 99211 no longer has a time requirement. Additionally, it does not require two of the three key components like the other established visit codes 99212-99215.
- Documentation needs to support the reason for the encounter, as well as any history, physical assessment, and plan of care.
- Do not bill if patient encounters are not completed in-person, such as speaking with patient on the phone.
- Do not bill if there is no physical assessment or evaluation. For example, a patient coming in just to pick up filled medication does not warrant the use of this code.

Examples of billable encounters would be as follows:

- Nurse sees patient for a simple, problem focused problem and provides advice. The medical record should have necessity of the patients visit appropriately documented.
- Nurse provides suture removal whose sutures were placed at different practice (Must be different practice due to global billing guidelines).
- Nurse performs simple dressing change or wound assessment.
- Nurse sees patient for blood pressure check, medication monitoring & gives advice.



Documentation is key. If a patient's history has been reviewed, a limited assessment was performed (such as taking vitals), a degree of decision making exists, and the service is appropriately documented in the patient chart, you may have an opportunity to bill E&M 99211.



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KidWell Resources Updates:

Friendly Reminder: Complete GPO Vaccine Initiative Spreadsheet

Dear KidWell Community Practices,

Just a friendly reminder to please complete the GPO (Group Purchasing Organization) vaccine initiative spreadsheet that was emailed by Danielle Burns on August 20th, 2024.

This initiative is a fantastic opportunity to potentially reduce your vaccine costs. To participate, we need your help in understanding your annual vaccine purchase volume.

Key Points:

- The spreadsheet is organized into four tabs: Combo 2 & 7, COVID, Flu, and Other.
- Each tab asks two key questions for each vaccine:
 - What quantity of each NDC was ordered?
 - Where did you order the vaccine from?

Your timely completion of this spreadsheet is essential for us to move forward with this initiative and potentially unlock cost savings for your practice.

If you have any questions or need assistance with the spreadsheet, please don't hesitate to reach out to [Danielle \(Danielle.Burns@nemours.org\)](mailto:Danielle.Burns@nemours.org).

Thank you for your cooperation!

Reminder



MONTHLY NEWSLETTER

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August 2024/Vol. 006

NEW REPORTS AVAILABLE

We're pleased to announce that the latest reports are now ready for your review on the [SFTP: https://fts.nemours.org/](https://fts.nemours.org/).

These reports, shared by Mark on August 13th, provide valuable insights into gaps in care, utilizing both payer claims data through June 30, 2024, and our internal data up to July 29, 2024.

Please take the time to access and analyze these reports. They offer a crucial opportunity to identify areas where we can enhance patient care and improve outcomes.

Let's continue our collaborative efforts to provide the best possible care for our patients.



MONTHLY NEWSLETTER

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August 2024/Vol. 006

Gear Up for Flu Season with Practice Transformation & Quality Improvement Support

As flu season approaches, ensure your practice is well-prepared to protect your patients and community. Practice Transformation is ready to assist you with resources and strategies to maximize your flu vaccination efforts.

We can help you with:

Identifying and addressing gaps in care: Utilize the latest Aetna reports (payer claims through 6/30/24, internal data through 7/29/24) to pinpoint patients who may have missed their flu shot last season.

Optimizing your workflow: Streamline your vaccination processes to improve efficiency and increase patient participation.

Patient outreach and education: Develop effective communication strategies to encourage flu vaccination among your patient population.

Data tracking and reporting: Monitor your progress and identify areas for improvement.

Reach out to [Asya Richardson \(Asya.richardson@nemours.org\)](mailto:Asya.richardson@nemours.org), your Practice Transformation Specialist, today to discuss how we can support your flu season success!

Reach out to [Nicole Schwegler \(Nicole.Schwegler@nemours.org\)](mailto:Nicole.Schwegler@nemours.org), your Quality Improvement Specialist, today to discuss any additional support for your practice in achieving your quality measures!



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Nominate a Stellar Colleague!

Do you know a coworker who consistently goes above and beyond? We want to celebrate their dedication in our Kudos Corner!

Shape the Newsletter!

We're always looking for ways to improve the departmental newsletter. Do you have ideas for future content, suggestions for topics, or feedback on the format? We value your input!

Share your thoughts and suggestions with Asya Richardson directly at asya.richardson@nemours.org.

We value your feedback and participation! **Contact Us:**

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See you next month!
The KidWell Network
Team

